



University of Sun N' Fun



Office of the President

Customer Satisfaction Questionnaire

The team at Aquascapes Design pride ourselves in customer satisfaction! We want to make your swimming pool experience the best it can be and hope that we have exceeded your expectations! We value how our customers feel about their experience with us. Please take a few moments of your time to fill out this self addressed, stamped questionnaire. This information is used as an ongoing means to improve our company and employees.

How would you evaluate the following areas of our company? If an item does not pertain to you, please leave blank.

	Excellent	Above Avg	Average	Poor
Your sales experience with the design consultant	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The choices available for your selections	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fair and easily understood pricing	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assistance from office	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Construction progress	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Construction site cleanliness	<input checked="" type="checkbox"/>	IF YOU MEAN WAS IT ALL IN ONE BIG PILE !!		
Assistance from construction supervisor	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pool school technician	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Final completion/quality of pool project	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall satisfaction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments: I ABSOLUTELY LOVE MY POOL! EVERYONE THAT I DEALT WITH FROM YOUR COMPANY AS WELL AS ALL OF THE SUBCONTRACTORS WERE GREAT TO WORK WITH. THANK YOU FOR DEALING WITH ALL MY REQUESTS - MY INABILITY TO VISUALIZE MEASUREMENTS !! ;)
I WILL DEFINITELY RECOMMEND YOU TO OTHERS. THE FLOWERS WERE BEAUTIFUL - THE CHECK WAS A NICE SURPRISE. THANK YOU!

KIM NACHTWEY

May we use you as a reference for future pool customers to contact? 954.205.0505

Thank you for completing our questionnaire! Your comments are very important to us. Please call if you have any questions, suggestions, compliments or complaints.



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