



University of Sun N' Fun



Office of the President

Customer Satisfaction Questionnaire

The team at Aquascapes Design pride ourselves in customer satisfaction! We want to make your swimming pool experience the best it can be and hope that we have exceeded your expectations! We value how our customers feel about their experience with us. Please take a few moments of your time to fill out this self addressed, stamped questionnaire. This information is used as an ongoing means to improve our company and employees.

How would you evaluate the following areas of our company? If an item does not pertain to you, please leave blank.

	Excellent	Above Avg	Average	Poor
Your sales experience with the design consultant	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The choices available for your selections	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fair and easily understood pricing	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assistance from office	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Construction progress	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Construction site cleanliness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assistance from construction supervisor	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pool school technician	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Final completion/quality of pool project	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall satisfaction	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments: It has been a pleasure to work with Aquascapes' crew. They have my hearty endorsement for fine work and a great "can-do" attitude.

Referrals: _____

May we use you as a reference for future pool customers to contact? Please do!!

Thank you for completing our questionnaire! Your comments are very important to us. Please call if you have any questions, suggestions, compliments or complaints.



Rita Murray

3579 S Access Rd, Suite J, Englewood, FL 34224
941.475.2260 ~ 941.460.0955 fax
License # RP0067415

www.AquascapesDesign.com

info@AquascapesDesign.com